



Terms and Conditions

These terms and conditions (including the liability section) apply to your dealings with Liquid Sydney Cruises and making a booking with Liquid Sydney Cruises will constitute your acceptance of them.

Tentative Bookings

Tentative bookings will be maintained for 7 days unless another party pays a deposit for the same vessel, date and time.

Deposit

Your chosen vessel and charter date will be secured upon Liquid Sydney Cruises receiving a 25% deposit.

Full Payment

The balance is payable 14 days prior to your charter date. This can be made via Visa, MasterCard or Amex cards, please allow for the inclusion of a merchant fee of up to 3%. Payment may also be made by an Electronic Funds Transfer or by cash. Cheque payments are also accepted, however allow a minimum of 21 days prior to the charter to allow funds to clear in order to secure vessel. All pricing is in Australian dollars and are inclusive of GST. Prices are subject to change without notice. A Surcharge for public holidays may apply.

Cancellations

Charter cancellations 31 days or more prior to the charter date will have 50% of the deposit withheld as an administration fee. Cancellations within 30 days prior to the charter date will have the deposit forfeited, however if another charter can be secured for the same charter vessel, date and time, the deposit will be returned less a 25% administration fee. Cancellations within 14 days to the charter date will have the full charter cost forfeited.

Bond

The hirer is responsible at all times for the conduct of their guests. Some vessels may require a security bond from the hirer. Any losses or damage incurred during the charter to person or the vessel or its contents will be the responsibility of the hirer and taken from the bond.

Safety

At all times during the charter, all passengers must obey any safety directions given by the captain or crew. Common sense and safety practices must be observed by the hirer and their guests.

Final Numbers

Confirmation of minimum final number of guests must be made no later than 7 working days prior to the Charter, this allows for correct staffing and catering. Within the 7 days prior to the charter the numbers may increase, however they cannot decrease. All vessels have a strict maximum passenger capacity which must be adhered to at all times. Guest numbers exceeding this limit will be denied boarding for safety and licencing reasons.

Charter extra time

You may choose to extend your charter time prior to the cruises or during the cruises. Extensions will be charged in half hour increments and based on the charter price. Extensions are dependent on the vessel, staff and wharf availability.

Wharf fees

Most wharves require a booking in order to access them. Some of these incur a fee which is at the expense of the hirer. Wharf bookings allow for a 15 minute pick-up and drop-off time only.

Unsafe Weather

It is solely at the discretion of the Captain to postpone a charter if the weather conditions are deemed unsafe. In such instances, no postponement fees will be charged however incurred will be payable by the hirer. A period of 6 months is given in which to reschedule the charter and is dependent on vessel availability.

Responsible Service of Alcohol

Vessels adhere to the policies set out by the Liquor Licensing Board with particular regard to the refusal of service of alcohol to both intoxicated persons and guests under the age of 18. There is a zero tolerance to drugs on the vessel. It is an offence to carry liquor from the vessel on disembarkation. No liquor can be brought onto the vessel by the hirer or their guest without prior arrangement.

Liability

Liquid Sydney Cruises is a booking service only, and is not liable for any death or loss, damage or injury, to any person or property which occurs during any charter resulting from the use of this booking service.

To the extent permitted by law:-

(a) Liquid Sydney Cruises has no liability to you resulting from your use of its services or any resulting charter; and

(b) you release Liquid Sydney Cruises, its employees and agents for any loss or damage you suffer resulting from the use of its services or any resulting charter.

Where it is reasonable for us to limit our liability, any liability of Liquid Sydney Cruises which may not be excluded by law is limited to the maximum extent permissible and, to the extent permissible, to the re-supply of services (or the cost of having those services resupplied).