

General FAQ

Can we arrange our own DJ and Entertainment?

Generally yes – there are no additional costs for this. A factor in determining the type of entertainment you book will be limited to the space available. Please be advised that they must have proof of their own public liability insurance. We have on our Entertainment and Extras page a list of DJs and other forms of entertainment that we can arrange for you.

Can we bring our own MP3 player, CDs or DVDs on board?

Yes, you are more than welcome. Creating a playlist or pre-recorded CD/DVD with tracks already in the sequence you wish to hear them helps.

Can The menus be tailored to suit our specific requirements?

Yes, however please provide us with at least 2 weeks' notice of any menu changes so that arrangements can be made and finalised.

Can we bring our own food and/or beverages on board?

This depends on the vessel that you are having your cruise on. Due to our liquor licensing some vessel will not allow you bring your own beverages on board. Please note that usually we can order drinks of your choice to be on board for your cruise if you have a particular preference.

Can I bring table decorations, cake and flowers to the vessel prior to the cruise?

Yes, however we need to know if you wish to do this well in advance of your cruise so that we can make arrangements for this to happen.

Does the vessel anchor during the cruise?

Yes, it is common to anchor during the meal service. There are a number of locations in the harbour suitable for anchoring. A sheltered location will be selected depending on the weather conditions on the day.

Who pays for the wharf fees?

Some boat operators cover the cost of wharf bookings however not all do. Wharf bookings need to be done in advance in order to reserve a time slot, the lead-up to Christmas is a busy time of year!

What do we do if a guest is running late?

Because wharf bookings are made in 15 minute time slots, vessels cannot wait for late guests. Guests have the option of using a water taxi that will meet up with your cruise. The taxi driver will radio for the location of your vessel.

When do I need to finalise our menu options and final guest numbers?

Final details must be confirmed no later than 14 days prior to your cruise. This is because staffing, food and beverage menus and wharf bookings need time to prepare for.

When is full payment for the cruise to be finalised?

Any outstanding payments must be finalised no later than 14 days prior to your cruise date.

Can we extend our cruise on the day?

Extending cruising time is at the discretion of the vessel operator. This is often dependent on such factors as the availability of the vessel and the

availability of staff. Any cruise extension will incur additional costs.

Which vessels are wheelchair accessible?

This will be indicated under vessel details on our website. A list of wheelchair accessible wharves are also listed on our website under; *Resources>Links*. Please contact us for ways that we can assist.

Wedding FAQs

Can we hold our wedding Ceremony on board?

Most Certainly! Exchanging your vows in front of your guests whilst on board with the Stunning Sydney Opera House and beautiful Sydney Harbour Bridge as a backdrop is a must do! We are happy to assist you with the planning details.

Can the bride and groom embark and disembark from a separate wharf to the guests?

Yes, this often happens, for example, the guests might board in Darling Harbour whilst the bride might board at the Opera House (Man O' War wharf). However please note that each additional pick-up and drop-off will result in less cruising time around the Harbour. Another option is to use a water taxi which we can arrange for you.